

A photograph of an exhibition stand for Shoreham Vehicle Auctions. The stand features a blue sign at the top with the company name and 'EST. 1961'. Below the sign, five men in business attire are standing. The stand has a green wall with a black TV screen. To the right, a dark grey Toyota SUV is parked. In the background, there are banners for 'Motability Used Cars', 'MOBILIZE FINANCIAL SERVICES', and 'Enterprise'.

Shoreham
EST. 1961
Vehicle Auctions

— EST. —
1961

SVA

Environmental, Social
and Governance report

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Introduction

Shoreham Vehicle Auctions has been part of the local community for over 60 years and since I bought the business in 2011.

The growth of the business has meant our presence has expanded with national buyers buying vehicles from SVA and national vendors sending their vehicles to the south coast for disposal.

We understand as an auction company within the automotive and transport industry we have a responsibility to minimise our environmental impact, locally and nationally.

We recognise that we have a responsibility towards operating sustainably, towards the wellbeing of our employees and to conduct business ethically and with integrity. All of these values are at the heart of our decision making.

It is important to the SVA senior team and all our stakeholders that we continually trial new initiatives that show our commitment to continuous improvement, and that we are transparent, honest, and accurate with our reporting.

Taking all of this into account we are delighted to launch our 'Environmental, Social and Governance' report which draws together our collective work throughout SVA to achieve these goals.

It looks at the projects we are working on as well as those that we have delivered across the business. We are also looking into future projects as we continue to follow our road to Net Zero.

Best regards

FIMI Managing Director SVA



Section 1 Environmental



Enviormental garden

In 2024 we decided to turn a piece of our greenbelt land into an environmental garden. We removed the waste and debris to enable us to plant new indigenous trees and plants thereby enhancing what already was there. Our next stage was to build bug hotels in order to increase the local insect population. Adding bird houses, feeders and cleaning the stream to increase the water flow has encouraged king fishers and many other birds and animals to the area.





By introducing bee hives to our business, we not only spark conversations with our staff and customers, but also prioritise our commitment to supporting our local ecosystem."

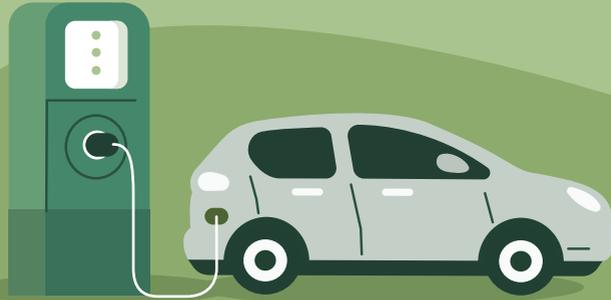


< Bee hives

SVA has teamed up with Pollinator Pioneers, a local Community Interest Company (CIC) in West Sussex, to bring two new beehives to our eco garden. Our buzzing friends have already gifted us a small, yet scrumptious batch of honey from our more established hive. With Pollinator Pioneers guidance, we are excited to learn the ins and outs of beekeeping and expand our hives in the future. To keep our pollinators happy, we've added recycled planters bursting with bee-friendly plants to provide a year-round supply of local pollen.



Section 2 Sustainability



Many of the tenders we respond to include a section on sustainability, and we are ahead of the game in the vehicle auction industry in delivering a strong environmental policy as we move our business towards Net Zero.

Reducing energy usage

We switched on our bank of 135 solar panels in October 2022.

The panels installed by MHE Ltd typically produce 168kW of clean zero carbon electricity each day to the entire site which powers the office and canteen as well as powering the site's new electric vehicle chargers.

The switch on coincides with SVA's bank of 16 Wallbox electric vehicle chargers going live to power the growing number of EVs being sold at auction.

The renewable energy is generated courtesy of Shoreham's 1,850 hours of sun each year.

"We have made a conscious decision to create our own electricity to power as many parts of the business as possible, including our company vehicles. We wanted to keep our Road to Zero simple by becoming self-sufficient and not just planting trees or offsetting emissions."





“ We were the first auction to be awarded Electric Vehicle Approved (EVA) status to celebrate our commitment to environmental initiatives early in 2023.”



The Electric Vehicle Approved scheme has been developed by the National Franchised Dealers Association (NFDA) to recognise supplier and dealer excellence in the electric vehicle sector. It is endorsed by the Government’s Office for Zero Emission Vehicles (OZEV) and the Energy Saving Trust.

The scheme encourages suppliers to develop their ability in selling electric vehicles and recognises SVA’s expertise in the electric vehicle sector and promotes industry standards for the benefit of both buyers and sellers at auction.

SVA has rolled out a number of environmental initiatives over the past 7 years as part of its ambition to achieve net zero status whilst supporting its external customers.

This includes installing 135 solar panels on the roof of its premises which produces 50kW of clean energy daily which helps power 16 chargers that charge the growing number of EVs being sold at auction.



80% of SVA’s Company Vehicle Fleet are now electric and recently its electric Nissan eNV200 minibus - used by its plate drivers - passed 150,000 miles. SVA has also achieved ISO 14001 the internationally agreed standard that powers its environmental management processes.



“ Our plans for becoming a net zero business have been in place for the past seven years and we are pleased so many of those initiatives have started to come together. We are virtually 100% energy sufficient thanks to our solar panels and our internal processes have been brought into line with our ISO14001 accreditation.”

Energy Saving Trust independently audits individual suppliers to verify that they meet a set of standards covering EV sales. These include staff knowledge and training, EV education processes for customers as well as availability of EV service charge points on site.

SVA has worked with the Energy Saving Trust since 2017 when it was the first auction to roll out training to its own staff and to dealers to educate them about what to look for when selling used EVs to its customers.

For more details, visit EVA evaproved.co.uk





Electric company cars and vans

80% of SVA's Company car and minibus fleet are now electric to reduce our carbon footprint when our sales and senior management team travel to see buyers and vendors on company business.



We have also invested in 300 miles + range EVs so our colleagues are not compromised by range anxiety.

Our our trade plate delivery team who drive around collecting customers vehicles do so in a zero-emission electric Nissan eNV200 seven-seat minibus.

This has covered over 150,000-miles with the team regularly getting between 80-100 miles of range from the Nissan, even with seven adults on board, which enables them to travel to London from Shoreham and back again in one journey.

Reducing waste and using more environmentally materials

Our valeting partner only uses environmental friendly cleaning products while all water used in pressure washing the vehicles gets automatically cleaned up and is then re-used.



“We are now the industry’s greenest auction provider.”



Fleet world 2018 Honours award - Innovation In Remarketing Electric Vehicles

Section 3 Social



“ Recruiting new staff is becoming increasingly difficult so staff retention is vital as we continue to provide our vendor and buyer customers with optimum levels of service,” said Rosie.

Colleague recruitment, retention, and wellbeing

We announced plans to introduce a class-leading health and wellbeing strategy for our employees in March 2022.

Our aim was to help and support our colleagues in coping with the challenges of modern-day Britain including fuel poverty and the ever-rising cost of living.

Director Rosie Wright has taken on responsibility for these key areas of the business to further improve the long-term welfare of our 60-strong team.

“ By understanding people’s needs and looking after their welfare we will retain our staff and give them a helping hand to manage the everyday life pressures they are having to face. We have also contributed to our colleague’s fuel bills as energy prices remain high,” said Rosie

Pamela Clapshoe, our Dealer Business Development Manager is the company’s internal health and wellbeing representative. Pam is a trained mental health first aider and directs them to help or support that they may need as and when required.

Rosie and Pamela are also responsible for launching an Employee Assistance Programme from Health Assured which gives colleagues and their families access to an external confidential counselling service with access to people and a helpline 24/7.



Shoreham supports local Chestnut Tree House Children's Hospice Care Charity

To put something back into the local community we began our relationship working with the Chestnut Tree House Hospice Care (CTH) in 2011. Working with our South Coast buyer and vendor customers we have helped raised over £300,000 for the local Sussex charity.

Chestnut Tree House currently cares for around 300 children and young adults with life limiting conditions and provides services including hydrotherapy and multi-sensory activities. With over £10,000 daily running costs CTH relies on public donations and events, meaning the funds raised by SVA are vital.

Over the years SVA has seen multiple car dealers across the south coast come together in support of the fundraising, by donating part exchange cars as well as making pledges to support families using CTH's facilities.

After over a decade of continuous support for CTH, Alex Wright, SVA's Managing Director has also now become an official patron of the children's hospice.



The final funds raised at our 13th auction was £30,000 which is phenomenal. Everyone at Shoreham is immensely proud to have generated this sum of money for Chestnut Tree House Children's hospice Care and we look forward to continuing support for this amazing charity."



In 2024, SVA sponsored an owl as part of a local trail to support Chestnut Tree Children's Hospice. We commissioned artist Emma Everitt to paint our owl with the design 'Owl You Need is Love'. After the trail, we purchased our owl back from an auction and now, as you enter SVA, our feathered friend greets you with a warm welcome. Join us in supporting a great cause and visit our owl today!"

Colleague Benefits

Helping our colleagues manage the growing cost of living

We have delivered a monthly payment to staff to help them with their heating bills and to cope with a general higher cost of living. Every colleague received the same amount whether they were part time or full time and between autumn 2022 and early Spring 2023 when it ended, they had received £1,000 each.

Extra holiday

Colleagues now receive an extra day's holiday for each full year they have been with the business up to an extra five days.

Health Assured Employee Assistance Programme:

Profit share

We launched a profit share scheme on day one which means every staff member whether they are full or part time benefits from their contribution to making our business a success.

Auto-enrolment pension scheme:

Through our pension partner we contribute up to 4%. Choice of traditional method (deduction from gross earnings before Income Tax is calculated) or salary exchange method (deduction from gross earnings before Income Tax and NI is calculated).

Free meal:

Every week, we provide our employees with a free cooked meal from our on-site kitchen. We also subsidise meals for all staff on non-sale days 'Shoreham Meal deal'.



Our 'in-house' benefits



Ad-hoc:

Vouchers are issued to employees following successful company performance celebration and recognition for long-standing employees.



Healthy eating

We have also launched a healthy eating day once a fortnight where we provide healthy food and snacks for the entire team. The company also provides fresh fruit for all staff every week.

Health and Safety

We installed a defibrillator on site in 2022



Getting away from it all

We have bought an off-site wellbeing retreat on the Shoreham seafront which is just a few minutes away from the auction site. This is available for all staff members to visit during their breaks or at lunch time to get them away from their desks.



Employee communication:

We run regular breakfast meetings with drivers as they are always out on the road and don't have access to a company PC. It gives us an opportunity to keep them up to date what is happening within the business as well as them giving us any feedback on their customer-facing role.





◀ Cycle to work:

We buy a bike for the employee for them to ride to work and then we hire it through salary sacrifice. In addition to that we also offer an onsite bicycle maintenance support station, ensuring that bikes are in top condition, providing peace of mind for our employees. Our program not only promotes a healthy lifestyle for our employees but also reduces carbon emissions whilst saving money, making it a win-win for everyone.



Our staff are trained on how to maintain and fix their bikes using our equipment. They take pride in maintaining their bicycle and are always eager to share their knowledge with others."

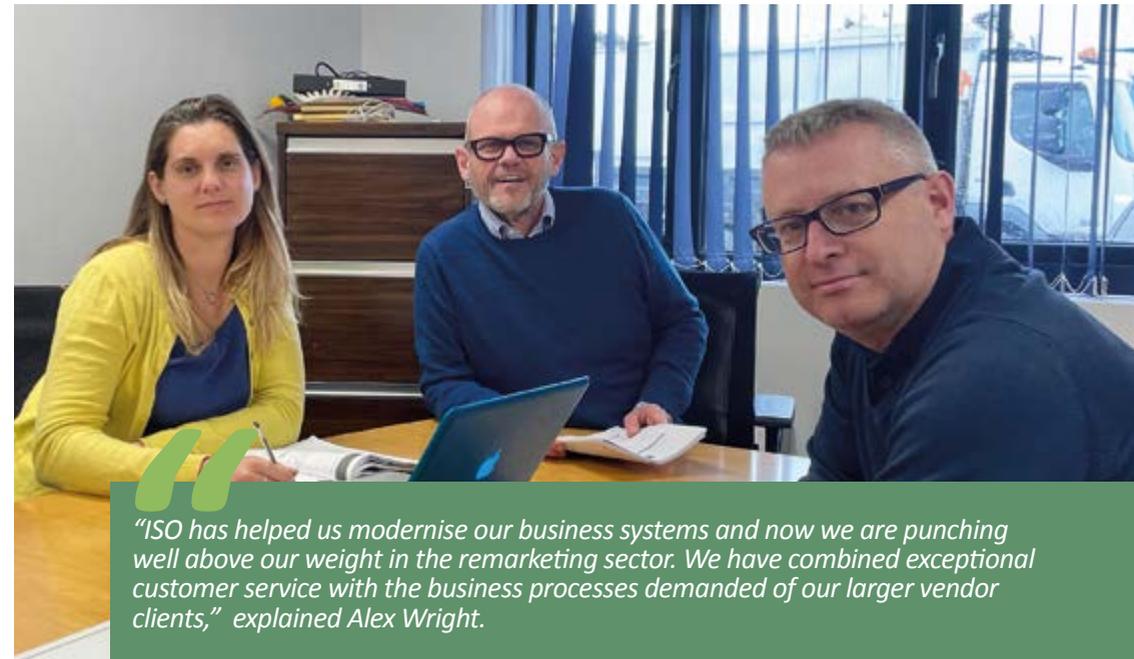
Section 4 Governance

We have been rewarded for our continued focus on making our business more sustainable by being presented with the ISO 14001 environmental management certification. It has been instrumental in us setting up an effective environmental management system and alongside ISO 9001 and ISO 27001 it is helping us to deliver a range of business efficiencies for the team and data security for customers.



Accurate reporting to stakeholders on financial performance, business strategy and operations

SVA's registered number at Companies House is 02855512. Companies house is responsible for incorporating limited companies and thereon after registering company information to make it available for public view. The annual report and financial statements submitted for the previous financial year are available to view in the public domain.



“ISO has helped us modernise our business systems and now we are punching well above our weight in the remarketing sector. We have combined exceptional customer service with the business processes demanded of our larger vendor clients,” explained Alex Wright.

Undertaking business ethically, such as preventing bribery

Ethical business practice is a priority; we act with integrity, competence, diligence, and respect in all our business practices. We ensure we:

Obey the law

- ✓ Do not negatively impact our customers
- ✓ Do not negatively impact our employees
- ✓ Respect our suppliers
- ✓ Minimise our carbon footprint and environmental impact
- ✓ Support the local community



Examples include:

- A robust and stringent approach to vetting suppliers and subcontractors.
- Our Employee Assistance Programme (EAP) service provides a complete support network that offers expert advice and compassionate guidance 24/7, covering a wide range of issues. We strongly believe in providing an EAP service that offers not only reactive support when someone needs it but also proactive and preventative support to deliver the best possible outcomes.
- Utilising industry leading accounting management software (Sage) for payroll processing, accounts payable and receivable, billing, cash management, general ledger, order management and purchasing with full audit trail.
- We have zero tolerance approach to slavery and human trafficking.
- We have a zero-tolerance approach to bribery in any aspect of our business - We provide training and clear policy guidance on the expectations that we have of our employees and require that our suppliers take no part in any sort of bribery.
 - Money laundering policy
 - Disaster recovery plan
 - Complaints policy
 - Data security plan

Training

We subscribe to the IHASCO platform which provides 140 courses for staff to engage with that cover off health and safety and colleague wellbeing. It provides all colleagues with a valuable resource and is another means of retaining staff.

Health and Safety

Health and Safety is at the heart of everything we do as a business led by our director Michael Simmons. We adopt a top-down approach supported by an external consultant that comes into the site every month to check all of our Health and Safety processes and obligations.

FCA compliant

We also have an FCA licence which provides processes for our team when collecting used cars on behalf of our finance and bank clients.

Thank you from the SVA leadership team

Many thanks for taking the time to see how we are tackling the challenges of the Environment, Sustainability and Governance now and into the future.

If you have any more questions, please do not hesitate to contact any of our leadership team.

Best regards



FIMI Managing Director SVA





For more information visit our website
www.shorehamvehicleauctions.com